



RANK **1** **nirf**
Under OU Category



CAMPUS
PLACEMENT CELL
IGNOU

CAMPUS PLACEMENT DRIVE

AVIATION & AIRPORT OPERATIONS

Opportunity with



Bird Flight Services India Pvt. Ltd.

A Gateway to Careers in the
Aviation & Airport Services.



FOR
IGNOU
STUDENTS &
ALUMNI ONLY
★★★



Placement Drive in collaboration with

**RC AGARTALA, AIZWAL, SHILONG, IMPHAL, ITANAGAR,
GUWAHATI, JORHAT, SILIGURI, KOHIMA, GANGTOK, KOLKATA, RAGHUNATHGANJ.**



INTERVIEW
WINDOW

In 2-3rd Week
Sept.
(Monday to Friday)



TIME

10:00 AM
to 4:00 PM



MODE OF INTERVIEW

Online
Shortlisted candidates
will be contacted.



JOB LOCATION

IGI Airport /
Delhi Airport



LAST DATE TO APPLY

11th Sept.
Friday, 2026

ALL POSITIONS ARE FOR DELHI NCR



CUSTOMER SERVICE AGENT (CSA)



- Graduate / Final Semester
- Minimum 1 Year Experience
- Aviation Preferred

KEY RESPONSIBILITIES

- Passenger Check-in & Ticketing
- Document Verification
- Boarding Pass Issuance
- Baggage Handling & Excess Baggage
- Boarding Operations & Announcements
- Passenger Assistance & Guidance
- Handling VDB's, DB's & Irregular Operations
- Smooth Cancelled Operations



CUSTOMER SERVICE HOST (CSH)



- Graduate / Final Semester
- Service Industry Experience Preferred
- Aviation Environment

KEY RESPONSIBILITIES

- Queue Management
- Lounge & Immigration Facilitation
- Passenger Assistance
- Senior Citizens, Children & Special Passenger Support
- Boarding Gate Support & Direction
- Passenger Guidance & Information
- Handling VDB's, DB's



WHO CAN APPLY?

- Freshers & Experienced Candidates
- Excellent English Communication Skills (Mandatory)
- Customer Service Orientation
- Positive Attitude & Service Mindset
- Willingness to Work in 24x7 Airport Operations
- Comfortable Working in Rotational & Night Shifts
- Immediate Joining Preferred



WHY JOIN US?

- Professional Training & Development
- International Airport Environment
- Career Growth Opportunities
- Dynamic & Fast-Paced Workplace
- Exposure to Airline Operations
- Build a Strong Foundation in Aviation Industry



DOCUMENTS REQUIRED

- Updated Resume
- Government ID Proof
- Educational Certificates (Graduation / 10th / 12th)
- Passport Size Photograph
- IGNOU ID Card



SCAN TO REGISTER



For further job role information
scan the QR Code



EMPLOYEE HEALTH
INSURANCE OF
₹ 1 LAKH PER YEAR



MONTHLY REWARDS
& RECOGNITION



PROMOTIONS EVERY
6 MONTHS (up to 4
promotions in a year)



REGULAR TEAM PARTIES &
ANNUAL DAY OUTING



ACCELERATED
CAREER GROWTH



Shortlisted candidates will be contacted
over Email / Phone.

Keep yourself updated.



ORGANISED BY
CAMPUS PLACEMENT CELL, IGNOU
INDIRA GANDHI NATIONAL OPEN UNIVERSITY (IGNOU)



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